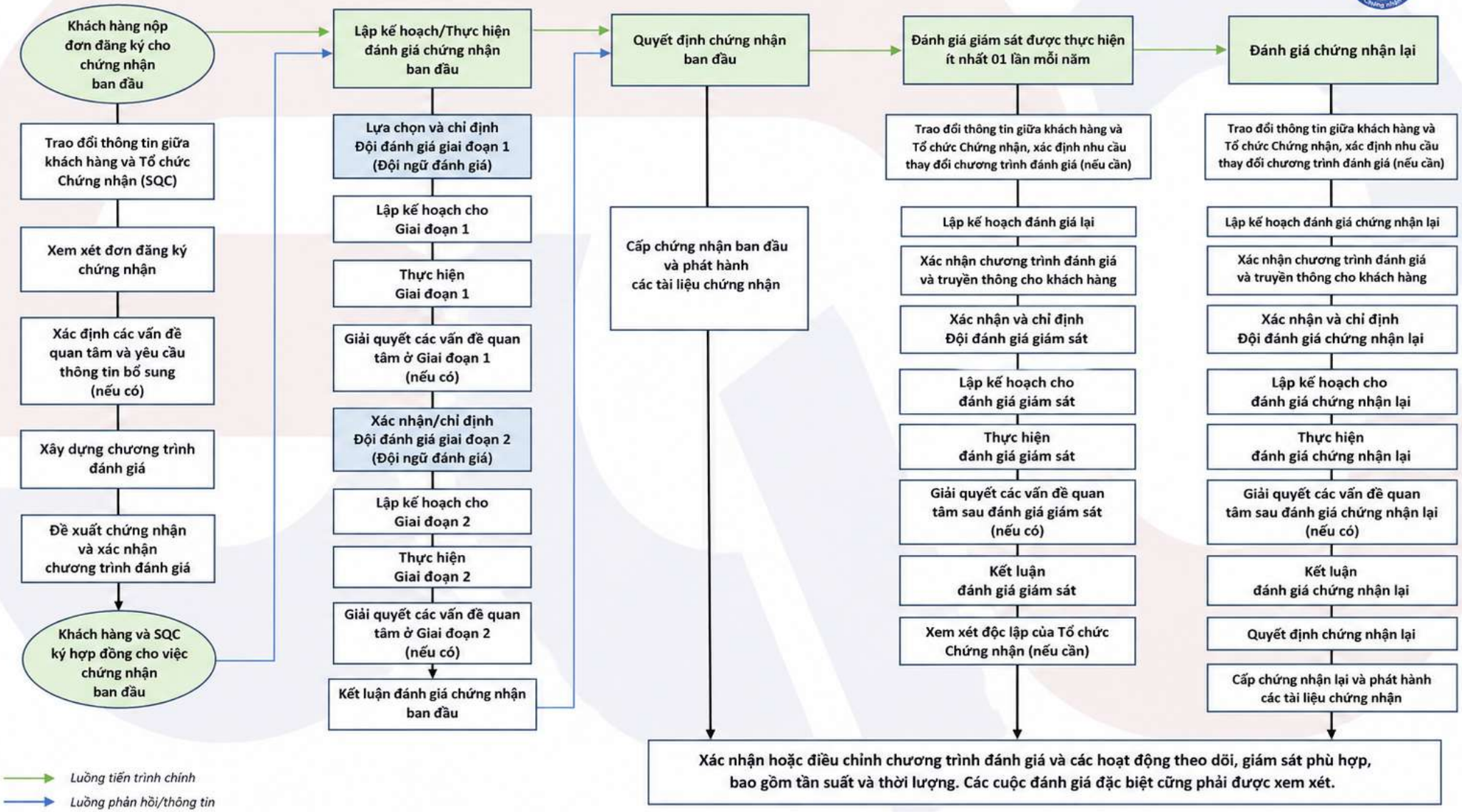Quy trình Chứng nhận